DTECH USB to RS232 Serial Cable
With FTDI chipset

—— **User Manual** ——

Dear Customer

Thank you for purchasing this product. For optimum performance and safety, please read the instructions carefully before connecting, operating or adjusting this product. Please keep this manual for future reference.

1. Product Overview

1.1 Safety Precautions

- Keep away from wet, magnetic, and flammable substances.
- If any of the following situation arises, get the equipment checked by a service technician:

  - The equipment has been exposed to moisture.
  - The equipment has been dropped and damaged.
  - The equipment has obvious sign of breakage.
  - The equipment has not been working well or you cannot get it work according to User's Manual.
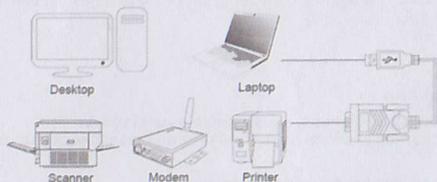
1.2 Product Description

- Enables your USB device to appear as an additional COM port available to the PC.
- FT232 and ZT213 chip-set provides the best compatibility with your operating system.
- Compatible with Windows 11, 10, 8, 8.1, 7, Vista, Linux and Mac OS system.
- Using this double shielded cable to protect your data from EMI and RFI noise interference.
- Gold plated connectors ensure long-lasting reliable data communication.
- USB-powered feature saves the hassle of carrying an external power adapter.

Specifications

Interface A	Standard USB Type-A Connector (USB 2.0 Specification)
Interface B	9-Pin RS232 Connector
Baud Rate	up to 460800 bps
Chip-Set	FT232 and ZT213
Shield	Yes
Power Requirement	Bus-powered
Operating System	Compatible with Windows 11, 10, 8, 8.1, 7, Vista, Linux and Mac OS system.

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1.3 Connection Instruction

Desktop   Laptop

Scanner   Modem   Printer

1.4 Installation

- Power on your computer and make sure that the USB port is available and working properly.
- Insert the provided CD into your disc drive.
- Find the corresponding driver for your operating system and double click it.
- Follow the on-screen instructions to complete the installation.
- Connect the USB to RS232 adapter to an available USB port.

2. Troubleshooting

1) **"Question Mark" or "Exclamation Mark" appears behind serial port (COMX)**
   It means the driver did not install properly. Please delete the item and install the driver again.
2) **The device don't work even driver installed successfully**
   If the adapter is installed on COM5, please make it reassigned to COM1,2,3 or 4. It is possible that computer only scans a limited number of COM ports (says 3 or 4), so the computer won't recognize COM5 port with such a limitation until the COM port is reassigned.
3) **Can't use the provided CD or no available internet connection**
   You can download a driver from http://www.ftdichip.com in advance, or you may contact the retailer.

Download Steps

1. Open http://www.ftdichip.com
2. Click "Drivers" button on the left side, then click "VCP Drivers".
3. Drop down page, Find and download corresponding driver for your operating system.

Product Warranty Card

Customer Information

Model：	
Date of purchasel：	
User telephone：	
User address：	
Distributor：	
Agency address：	
User telephone：	Dealer stamp valid

Intenance Records

Repair times	Date	Fault	Treatment measures	Repair work NO.